

GSI Technical Service Bulletin # 6

Date: 10-13-04

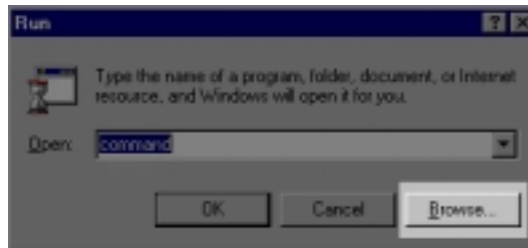
Operating System: Windows 98, XP, (some versions of 2000 and 2003 will not register the Vin decoder with the registry)

Problem: After Installing Saleslifter Pro from the install CD when you click on the Inventory button an error message says: "Error Initializing Vin Decoder"

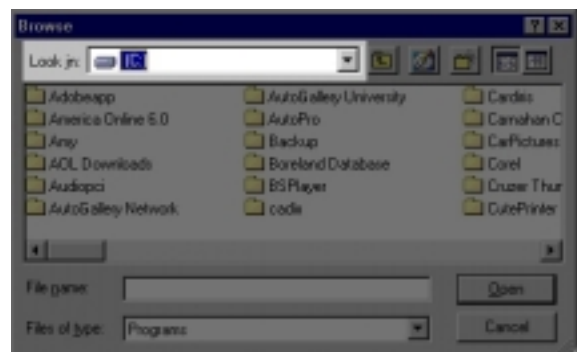
Diagnosis: Under certain circumstances Windows 98 does not allow the Install program to register the .DLL file with Windows

Solution: Follow the instructions below in an effort to force the .DLL registration with Windows.

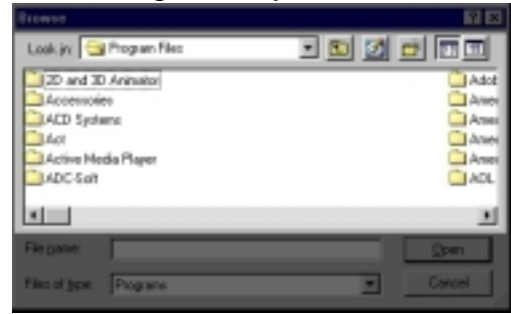
1. Click on the Start Button
2. Click on Run
3. Click on the Browse Button



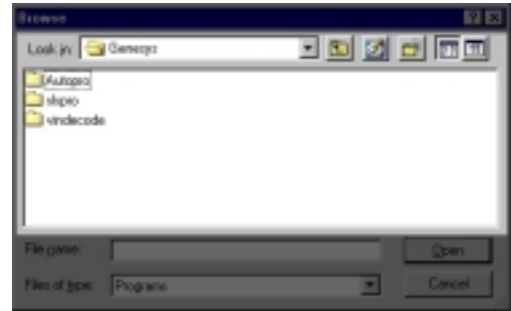
4. On the top field where it says "Look In" use the drop down arrow and choose the drive where Saleslifter Pro resides. (this example shows the C: drive)



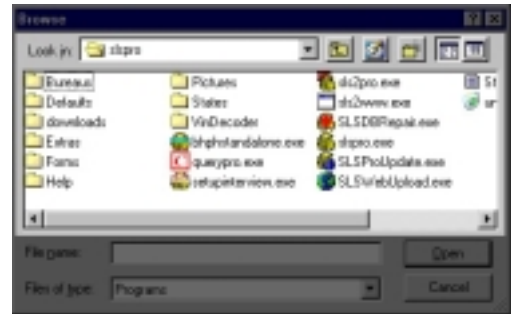
- Then in the “Yellow Folders” area of the screen scroll to the right until you see the “Program Files” folder, Double click on the “Program Files” folder to open it.



- Scroll to the right until you see the “Genesys” folder then double click on it to open it

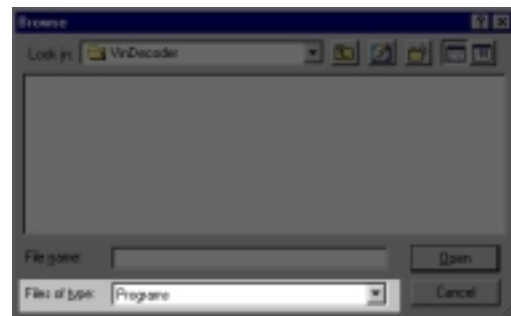


- Look for the “SLSPRO” folder and double click to open it

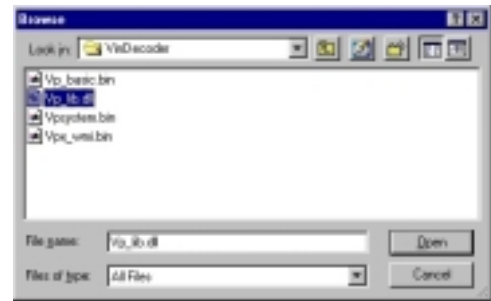


- Look for the “VinDecoder” folder and double click to open it

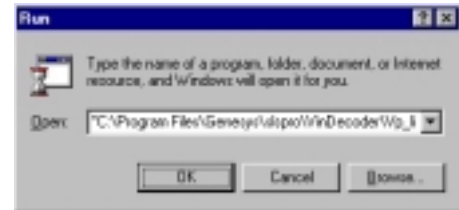
- At the bottom of the window it says “Files of Type” and it probably says “Programs” in the field. Use the drop down arrow and choose “All Files”



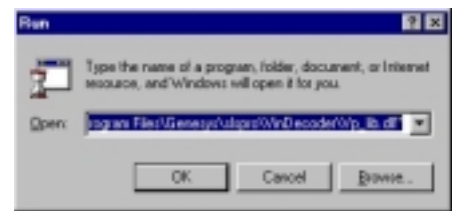
10. Look for the file called "Vp_lib.dll" and double click on it



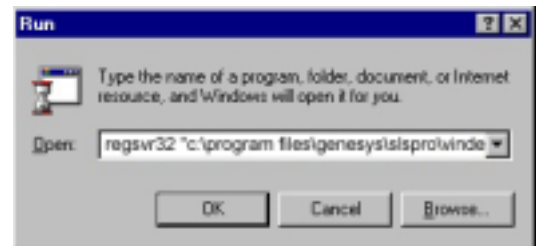
11. You should now be back on the window you were on in step 2 with a long string of letters in the field that should be the path to the vindecoder .DLL file



12. Click the left mouse button anywhere in the string of letters to highlight the string of letters in Blue, then find the "Home" key on your keyboard and push it, this should put your cursor at the very beginning of the long string of letters



13. Type this: regsvr32 (then hit your space bar one time to put a space between what you just typed and the beginning of the long string of letters, that string should start with a quote (") sign



14. Then click on the OK button and you should get a message that tells you that the Vindecoder Succeeded.



Now you should re-start Saleslifter Pro and you should be able to Decode Vin Numbers.